These resources have bene migrated from the now closed Teaching and Learning site. Some of the resources from that programme were made available in a format to download and then run as a CD. We have enabled the viewing of the package on screen.

Links to material that was not on the CD are broken and unfortunately we do not have the budget to repair them. However the key information and files are operational as is the navigation. Please note we have not had time to check all links.

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| **Subject and title of package as on old Teaching and learning site** | **What is on the package** | **What is missing** |
| Click on the link below to access the package |
| [Business-Improving-Differentiation](http://isos.excellencegateway.org.uk/Business-Improving-Differentiation/screens/biz2_00/page.html) | The materials illustrated in this resource are designed to support you in facilitating CPD sessions that encourage teachers and trainers to explore methods of differentiation and apply them in their practice.  They include ideas for enjoyable and stimulating CPD sessions and for promoting greater interaction between teacher or trainer and learners. | Links to PowerPoint files are broken. All other files seem to be accessible |
| [Customer-Care-Cross-curricular](http://isos.excellencegateway.org.uk/Customer-Care-Cross-curricular/index.html) | These new teaching and learning resources for Customer care focus on the skills, attitudes and behaviours that feature in good customer care, including communication skills such as active listening, effective questioning, adopting appropriate body language and negotiation skills. | All material seems to be available on links. |
| * [Enterprise-Cross-curricular](http://isos.excellencegateway.org.uk/Enterprise-Cross-curricular/index.html) | These new teaching and learning resources for Enterprise focus on the skills, attitudes and behaviours that demonstrate Enterprise, including communication skills such as identifying enterprising opportunities and evaluating the benefits and risks. | All material seems to be available on links. |