

## Approach to Risk Management Quiz - answers

<b>1.</b>	<b>What is the purpose of risk management?</b>
A	To eliminate, avoid and remove all risks.
B	To ensure that the organisation is 'covered' for any potential harm.
C	To reduce or remove potential risk factors.
<b>C</b>	<b>Key points:</b> <ul style="list-style-type: none"> <li>• <i>It is not possible to remove all risks from every situation.</i></li> <li>• <i>The risk management process is designed to help you identify what risks might be involved and then determine the level of risk you are willing to accept as an organisation.</i></li> <li>• <i>The benefits of an activity should always outweigh the potential risks involved.</i></li> </ul>
<b>2.</b>	<b>Which of these areas could organisations potentially be liable for?</b>
A	Negligence.
B	Negligence, vicarious liability, employment rights of volunteers.
C	Negligence, vicarious liability.
<b>B</b>	<b>Key points:</b> <ul style="list-style-type: none"> <li>• <i>Technically, all three areas could result in liability for the organisation.</i></li> <li>• <i>There are implications here therefore for the quality of training, allocation of responsibility and duty of care to volunteers.</i></li> <li>• <i>In addition, organisations must be careful not to create a 'contract' with volunteers – either directly or indirectly, as by doing so, they move the relationship with the volunteer into that of paid employee.</i></li> </ul>
<b>3.</b>	<b>Organisations carry more risk because they involve volunteers:</b>
A	True.
B	False.
C	Possibly – depending on the activity.
<b>B</b>	<b>Key points:</b> <ul style="list-style-type: none"> <li>• <i>Organisations do not automatically become more risky because of involving volunteers.</i></li> <li>• <i>Risk is a vital part of the voluntary and community sector and volunteer-involving organisations are natural risk takers.</i></li> <li>• <i>It is largely through taking risks that the sector has been a powerful force for change.</i></li> </ul>

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<b>4.</b>	<b>What is the best method for approaching risk management in volunteering?</b>
A	To identify who is going to be responsible, to develop policies and to have effective recruitment and screening procedures.
B	To carry out an annual risk management appraisal.
C	To ensure that all policies and procedures are kept up to date and that volunteers are informed.
<b>A</b>	<p><b>Key points:</b></p> <ul style="list-style-type: none"> <li>• <i>It is vital that risk management doesn't become simply a process or annual procedure.</i></li> <li>• <i>Managing risk needs to be embedded within the culture of the organisation, so it becomes second nature.</i></li> <li>• <i>Ask existing volunteers to get involved in risk management so you can gain their perspective and perhaps make the most of any particular skills or knowledge they may have in this field.</i></li> </ul>
<b>5.</b>	<b>All potential liability with involving volunteers could be transferred elsewhere by:</b>
A	Arranging adequate insurance.
B	It couldn't completely be transferred elsewhere.
C	Getting volunteers to sign disclaimers for risky activities.
<b>B</b>	<p><b>Key points:</b></p> <ul style="list-style-type: none"> <li>• <i>All liability couldn't ever be completely transferred.</i></li> <li>• <i>Organisations must draw up strategies for handling this aspect of risk; such as using disclaimers, contracting out some activities, working in partnership with other organisations, insurance.</i></li> </ul>

- **Make a note of any areas you need to find out more about using your reflective journal.**
- **Check that your organisation has sufficient procedures in place to support the risk management process and that you are clear about your organisation's approach to risk tolerance.**