

Activity 3.3: Action planning

Instructions

- Ask participants to remain in their groups to answer the questions on Handout 3.2: 'Where's the evidence?' (page 43).
- Decide how much time you want to allow for this activity, and monitor each group's progress.
- When you judge that they have had sufficient time, ask each group in turn to contribute one of their answers to the question: 'What works well?' Ensure that they explain the reasons why something is working well. Continue inviting contributions until all the success stories have been told.
- Then go round each group again, asking for one answer at a time to the final question: 'What will you do to put improvements into practice?'

Note that this focuses on positive action, rather than encouraging a woeful recital of what is not working.

Self-study suggestions: activities 3.1, 3.2 and 3.3

1. Invite a colleague to work with you.
2. Follow the guidelines above for the facilitated activities.
3. Consider the quality of the data available to you and draw up your own action plans for improving it.
4. Use Handout 3.2: 'Where's the evidence?' to help you.