

Processes Handout 3: Questions to ask in drawing up a flowchart

These questions aim to help you amplify and/or clarify the process you are describing in the flowchart.

- How does the learner experience the process?
- What's the first thing that happens?
- What happens next?
- Who needs the information?
- Is there anything missing?
- How does X relate to Y?
- How do you make sure that XYZ has happened?
- What happens if ...?