

Diary Room Questions

1. Ask the learners names and courses they are attending.
2. Ask what they want to do when they leave College.
3. Are you enjoying your time in College? If yes, what aspects of the course do you like the best? If no, what is stopping you from enjoying your time in College?
4. How have you been kept informed of your whilst on course?
5. Is your course workloads fair and manageable?
6. Is your course what you thought it would be? If yes, will it help you reach your goal? If no, why not?
7. How quickly is work marked and returned to you?
8. Are staff on time and prepared for classes?
9. Is everyone in your group taking part in enrichment activities? Are they enjoying them?
10. What opportunities do you have to give your views/feedback to your course tutors? Is action taken on issues you raise with the course tutor/course team?
11. If someone on your course doesn't attend all lessons, do you know the reasons?
12. Does any of your group access the Success Centre? Do you know if it is helpful to them? Do you know if it is helping them reach their goal?
13. If you are not happy with an assessment decision, how would you make an appeal?
14. Have tutors explained what previous learners have gone on to do? Any examples?
15. Do you understand why it is important to keep the College informed about any changes to your contact details and to ensure that your Course Tutor is aware of your planned destination when you leave?
16. Do you feel safe in College? If no, what could be done to improve this?
17. Are you aware of any bullying/harassment/discrimination? If so, what have you done/what would you do?
18. Are you aware of any learners taking or selling drugs in College? If so, what have you done/what would you do?
19. Do you cover personal safety during tutorial sessions? If yes, are they useful? If no, what could be done to make it more useful?
20. Do you understand what Safeguarding means?
21. Does the College live up to your initial expectations?
22. Would you recommend the course/College to other people?
23. Any relevant items not already discussed, or general comments re their course.