# **Programme Outline**

The Student Governor Support Programme is broken into 4 themes. These themes are made up of a number of toolkits which focus on a particular area of support or development. Whilst the whole programme provides a comprehensive package to develop all aspects of student governor support within your college, we do not expect that every institution will have the time or resources to complete every toolkit through the course of an academic year.

Therefore, this programme outline grid provides an overview of the contents of each of the toolkits. Please use the grid below to identify areas of your student governor support you feel need to be developed and select the appropriate toolkits to support you.

Make sure you regularly review what developments you feel are necessary with all individuals who would be involved in working with student governors (Clerk, Chair, Learner Voice support staff and incoming and outgoing student governors themselves).

| Theme                 | Toolkit                                  | Objectives  | Outline   | Who is involved?   | Who also may be interested?  |
|-----------------------|--|---|---|--|--|
| Theme 1:<br>Induction | Toolkit 1: Student<br>governor induction | <ul> <li>To reflect on and review<br/>the induction process<br/>for Student Governors<br/>to support them in<br/>understanding their role<br/>better.</li> <li>For Student Governors<br/>to reflect on their<br/>approach to work and<br/>working relationships.</li> </ul> | <ul> <li>Areas of review for<br/>induction – reading and<br/>development points</li> <li>3 Self-reflection<br/>activities for student<br/>governors to complete<br/>on their own or with<br/>support staff</li> </ul> | <ul> <li>Incoming<br/>student<br/>governors</li> <li>SU President</li> <li>Staff member<br/>responsible<br/>for induction<br/>of govs</li> </ul> | <ul> <li>Chair of<br/>Board</li> <li>Other<br/>governors</li> <li>Principal</li> <li>Head of<br/>Quality</li> <li>Senior<br/>manager in</li> </ul> |
|                       |  |   |   |  | manager in<br>charge of<br>Learner Voice   |



# Programme Outline

| Toolkit 2: Student<br>governors and the<br>students' union | <ul> <li>For the college to<br/>explore the benefits of<br/>having the SU president<br/>adopt one of the<br/>student governor<br/>positions</li> <li>For the board to<br/>understand the<br/>legislation relating<br/>student governors and<br/>the students' union at<br/>the college</li> <li>For the student<br/>governor and the<br/>board to understand<br/>the difference between<br/>their roles as a governor<br/>and as a representative<br/>in the college's<br/>students' union</li> </ul> | <ul> <li>Governor or<br/>representative         <ul> <li>Reading</li> <li>Activity 2.1 - the<br/>Hats exercise</li> </ul> </li> <li>Linking the two roles -<br/>Reading</li> <li>"But we don't have a<br/>students' union?"         <ul> <li>Reading</li> <li>Relevant<br/>legislation<br/>(Appendix 2.2)</li> </ul> </li> </ul> | <ul> <li>SU President,<br/>particularly if<br/>governor</li> <li>Student<br/>Governors</li> <li>Clerk to the<br/>Corporation</li> </ul>              | <ul> <li>Chair of<br/>Corporation</li> <li>Elected SU<br/>officers/<br/>student<br/>council</li> <li>Learner Voice<br/>manager</li> <li>Learner Voice<br/>support staff</li> </ul> |
|--|---|--|--|--|
| Toolkit 3: Who's<br>supporting the<br>student governors?   | <ul> <li>For all to recognise the role they can play in supporting student governors</li> <li>For student governors to identify who key individuals are for their role and understand the decision making committees of the college</li> </ul>  | <ul> <li>The key players         <ul> <li>Reading</li> <li>Review task</li> <li>Activity 3.1 –<br/>who's who and<br/>what can they<br/>do?</li> </ul> </li> </ul>  | <ul> <li>Chair of<br/>corporation</li> <li>Clerk to<br/>corporation</li> <li>Governor<br/>mentor</li> <li>Learner voice<br/>support staff</li> </ul> | <ul> <li>All other<br/>governors</li> <li>Student<br/>governors</li> <li>Senior<br/>members of<br/>college staff</li> </ul>  |



### Programme Outline

|   | Toolkit 4: The<br>corporation family<br>values | <ul> <li>For governors to<br/>understand their<br/>responsibility in setting<br/>and upholding the<br/>mission, vision and<br/>values of the college</li> <li>For governors to learn<br/>Nolan's 7 principles and<br/>plan how to uphold<br/>them in their role</li> <li>For governors to</li> </ul>  | <ul> <li>The college mission<br/>vision and values –<br/>reading</li> <li>The Nolan principles         <ul> <li>Activity 4.1 – The<br/>Nolan principles</li> </ul> </li> <li>Achieving the MVV         <ul> <li>Reading</li> <li>Appendix 4.1 –<br/>Key areas grid</li> </ul> </li> </ul>  | <ul> <li>Student<br/>governors</li> <li>Chair of<br/>corporation</li> </ul>  | <ul> <li>Clerk to the corporation</li> <li>Other governors</li> </ul>  |
|---|--|---|--|--|--|
|   |  | recognise the key areas<br>that will help the college<br>to achieve its MVV   |  |  |  |
| Theme 2:                                  | Toolkit 5: The second                          | For the clerk and   | • Students on the board –  | Clerk to the   | Senior   |
| Working<br>with other<br>board<br>members | student governor &<br>student observers        | <ul> <li>chair to consider<br/>different options for<br/>student membership on<br/>the board to ensure<br/>good student<br/>representation.</li> <li>For the board to<br/>review its student<br/>membership to ensure<br/>there is effective and<br/>appropriate student<br/>representation</li> <li>For the clerk, alongside<br/>other key individuals to<br/>review the method of<br/>electing student</li> </ul> | <ul> <li>Students on the board –<br/>areas to consider         <ul> <li>The second<br/>student governor</li> <li>Observers</li> <li>A third student<br/>member?</li> </ul> </li> <li>Electing student<br/>governors – areas to<br/>consider         <ul> <li>Mechanisms for<br/>electing the<br/>second student<br/>member</li> <li>Complimentary<br/>terms of office</li> <li>Moving forward</li> </ul> </li> </ul> | <ul> <li>Cherk to the<br/>Corporation</li> <li>Chair of<br/>Corporation</li> <li>Student<br/>governors</li> <li>Student<br/>observers (if<br/>applicable)</li> <li>SU President<br/>(if not<br/>already a<br/>governor)</li> </ul> | <ul> <li>Benior<br/>manager with<br/>responsibility<br/>for learner<br/>engagement</li> <li>Learner voice<br/>staff support</li> </ul> |



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### Programme Outline

| Toolkit 6: Supporting<br>all board members                 | <ul> <li>For the clerk and<br/>student governors to<br/>plan how they can<br/>support other governors<br/>in learning about the<br/>student experience at<br/>the college</li> </ul>   | <ul> <li>Students supporting<br/>governors         <ul> <li>Points to consider</li> <li>Review task</li> </ul> </li> </ul>   | <ul> <li>Clerk to the<br/>Corporation</li> <li>Student<br/>governors</li> </ul> | <ul> <li>All governors</li> <li>Chair of<br/>Corporation</li> </ul> |
|--|--|--|---|---|
| Toolkit 7: The<br>composition and<br>function of the board | <ul> <li>For student governors<br/>to understand who sits<br/>on the corporation<br/>board and why certain<br/>stakeholders are<br/>included</li> <li>For student governors<br/>to consider the<br/>similarities and<br/>differences between<br/>themselves and other<br/>governors</li> <li>For student governors<br/>to learn how the board<br/>functions through<br/>reviewing the<br/>instruments and articles</li> <li>For student governors<br/>to review the different<br/>functions of the<br/>corporation board and<br/>plan how they will<br/>contribute to these</li> </ul> | <ul> <li>Governing body<br/>membership         <ul> <li>Reading</li> <li>Activity 7.1 -<br/>Similarities and<br/>differences</li> </ul> </li> <li>How the board works         <ul> <li>Activity 7.2 - The<br/>instruments &amp;<br/>articles quiz</li> </ul> </li> <li>Reviewing what the<br/>board does         <ul> <li>Appendix 7.3 -<br/>Reviewing the<br/>functions of the<br/>board</li> </ul> </li> </ul> | <ul> <li>Clerk to the corporation</li> <li>Student governors</li> </ul>         | • Other<br>governors  |



Programme Outline

| Theme 3:<br>How to                | Toolkit 8: Effective communication   | • For <b>student governors</b> to plan how then can  | • | First impressions<br>o Reading and tips  | • | Student<br>governors  | • | Clerk to the corporation |
|-----------------------------------|--------------------------------------|--|---|--|---|---|---|--------------------------|
| integrate<br>student<br>governors |                                      | <ul> <li>make a good first<br/>impression with other<br/>members of the board.</li> <li>For student governors<br/>to evaluate how<br/>effectively they listen<br/>and communicate with<br/>others and identify ways<br/>in which they can<br/>improve this.</li> </ul>   | • | Communication skills<br><ul> <li>Activity 9.1 – Am<br/>I a good<br/>communicator</li> <li>Tips for<br/>improving<br/>communication<br/>and listening<br/>skills</li> </ul> | • | SU president<br>(if not a<br>student<br>governor)<br>Learner voice<br>support staff | • | Learner voice<br>manager |
|                                   | Toolkit 9: Handling<br>the paperwork | <ul> <li>For student governors<br/>to improve their<br/>strategies for working<br/>through and<br/>understanding<br/>committee papers</li> <li>For student governors<br/>to practice skills of<br/>presenting on issues<br/>raise within the<br/>corporation papers</li> <li>For the clerk to<br/>practice their role in<br/>supporting student<br/>governors to make<br/>sense of committee<br/>papers</li> </ul> | • | Reading paperwork<br><ul> <li>Step-by-step<br/>guide to<br/>understanding<br/>papers</li> <li>Activity 10.1 –<br/>Making sense of<br/>the paperwork</li> </ul>             | • | Student<br>governors<br>Clerk to the<br>corporation                                 | • | Other<br>governors       |



### Programme Outline

| Toolkit 10: Making<br>an impact | • For <b>student governors</b><br>to learn how to make an<br>impact in meetings<br>through lobbying,              | <ul> <li>Making your voice heard         <ul> <li>Reading</li> <li>Activity 11.1 –             </li> <li>Building your</li> </ul> </li> </ul> | Student     governors | <ul><li>Clerk to the corporation</li><li>Chair of</li></ul> |
|---------------------------------|---|---|-----------------------|---|
|                                 | <ul> <li>writing a paper and asking questions.</li> <li>For student governors to practice these skills</li> </ul> | point   |                       | corporation   |
|                                 | through identifying<br>points to make from<br>different scenarios   |   |                       |   |



# Programme Outline

| Theme 4:        | Toolkit 11:   | • For <b>the college</b> to  | <ul> <li>Increasing the profile</li> </ul>   | Clerk to the  | SU President         |
|-----------------|---------------|--|--|---|----------------------|
| Recruitment     | Promoting the | improve the promotion<br>of the student governor   | <ul> <li>Activity 12.1 –<br/>Increasing the</li> </ul>   | corporation   | (if not a<br>student |
| and<br>handover | opportunity   | position to the student body   | profile<br>o "Consideration of   | Learner voice     manager   | governor)            |
| handover        |               | <ul> <li>For the college to<br/>consider the constraints<br/>on a volunteer student<br/>governor position and to<br/>consider the option of a<br/>sabbatical position</li> <li>For the college to<br/>consider what model of<br/>student governor is<br/>appropriate for the<br/>corporation board.</li> <li>For learner voice<br/>staff, student<br/>governors and the<br/>clerk to review the<br/>effectiveness of the<br/>elections process for<br/>student governors and<br/>plan ways to improve it.</li> </ul> | <ul> <li>Consideration of sabbatical status" reading         <ul> <li>The four models of student governors discussion</li> </ul> </li> <li>Electing student governors</li> </ul> | <ul> <li>Learner voice<br/>support staff</li> <li>Outgoing<br/>student<br/>governors</li> </ul> |                      |



### Programme Outline

| Toolkit 12: Handover               | <ul> <li>For student governors<br/>to plan how to compile<br/>a handover file for the<br/>next student governors.</li> <li>For all relevant<br/>individuals to establish<br/>a handover calendar for<br/>incoming student<br/>governors to support<br/>their induction</li> </ul>   | <ul> <li>The handover process         <ul> <li>The handover file</li> <li>Training student<br/>governors</li> <li>Activity 13.1 –<br/>Shadowing and<br/>handover</li> <li>Knowing who's<br/>who on the board</li> </ul> </li> </ul>   | <ul> <li>Incoming<br/>student<br/>governors</li> <li>Outgoing<br/>student<br/>governors</li> <li>Clerk to the<br/>corporation</li> <li>SU President<br/>(if not a<br/>student<br/>governor)</li> </ul> | <ul> <li>Learner voice<br/>manager</li> <li>Learner voice<br/>support staff</li> </ul> |
|------------------------------------|---|---|--|--|
| Toolkit 13: Building<br>confidence | <ul> <li>For student governors<br/>to understand what<br/>assertiveness is and<br/>assess how assertive<br/>they are</li> <li>For student governors<br/>to identify different<br/>behaviours and<br/>understand which are<br/>the most effective<br/>within their role</li> <li>For student governors<br/>to plan steps to make<br/>themselves more<br/>assertive.</li> </ul> | <ul> <li>Being assertive         <ul> <li>Reading</li> <li>Activity 14.1 –<br/>How assertive are<br/>you?</li> </ul> </li> <li>Understanding<br/>behaviours         <ul> <li>Reading</li> <li>Activity 14.2 –<br/>Identifying which<br/>is which</li> </ul> </li> <li>Becoming more assertive         <ul> <li>Tips and guidance</li> <li>Setting targets<br/>task</li> </ul> </li> </ul> | Student<br>governors   | <ul> <li>Clerk to the corporation</li> <li>Learner voice support staff</li> </ul>      |



#### Programme Outline

| Toolkit 14: Managing<br>stress | • For <b>student governors</b><br>to recognise some of<br>the symptoms of stress                                  | <ul> <li>"I feel stressed"         <ul> <li>Identifying stress</li> <li>Activity 15.1 -</li> </ul> </li> </ul> | Student     governors                   | Clerk to the corporation |
|--------------------------------|---|--|---|--------------------------|
|                                | <ul> <li>For student governors<br/>to identify if they are<br/>particularly susceptible<br/>to stress</li> </ul>  | How vulnerable to<br>stress are you?<br>• Top tips –<br>alleviating stress<br>and pressure                     | • SU President<br>(if not a<br>governor |                          |
|                                | • For student governors<br>to indentify ways in<br>which they can avoid or<br>alleviate the symptoms<br>of stress |  |   |                          |

# Impact evaluation tool

The impact evaluation tool is vital to the SGSP. It is essentially a checklist that can be used as a self assessment tool to identify and monitor the development of student governor support, participation and wider learner voice structures across the college.

It is recommended that you use this tool to carry out an initial assessment and at the end of the academic year to measure the effectiveness and progress made in relation to your college's learner involvement activity.

It will also be useful to review this tool prior to cohort learning days and bring this along to share your progress and areas of support with other members of the group

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