

Behaviour: can't do numbers in their head

Your client cannot do calculations in their mind. They either have to write things down, or use fingers or a calculator.

Some people struggle with larger numbers or longer sequences of numbers. Others may even fail at adding numbers below ten.

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Behaviour: confuses order of days or months

Your client seems unsure about the order of things like days or month. When you say something happens on Thursday, they may not immediately understand that the thing that happens on Monday comes before.

They will take longer to process instructions that include a lot of figuring out of things in order.

They will also find it hard to give lists of things or order items alphabetically.

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Behaviour: struggles for words

Your client often struggles for words. This is very obvious when you quickly switch topic or ask them to complete a sentence.

They may also take a while when asked to name something quickly. It may seem like they don't know the word but in fact they just have trouble saying it quickly. Their speech is otherwise fluent and they don't have generally slow reactions.

It looks like they have trouble remembering words but in fact it just takes them longer to retrieve them.

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Behaviour: socially naive

Sometimes a person may appear very naive in social situations. They may respond with strange speech patterns, be too friendly or too remote. This may make them hard or even stressful to communicate with.

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Behaviour: mispronounces words

Your client seems to randomly mispronounce some words. This does not seem to be because of a speech impediment. It is not because they are sloppy. Most of their speech is fine and at a normal speed.

They may have particular trouble with unusual names or brand names. It may seem as if they are not paying attention. For example, they may see a label on their device every day and still mispronounce the word. If this is your name, it may even seem disrespectful, but it is a common problem for many people with dyslexia.

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Behaviour: avoids reading

Your client seems to do everything possible to avoid reading. They will want to take any text away to avoid reading it in front of you.

They will ask a lot of questions. Often they may pretend that they have read the text but in fact they have not. This can lead to them signing documents that they have either not read or not understood.

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Behaviour: slow reader

Your client seems to take a really long time to read even short texts. It may almost seem that they are dragging it out.

When they read something out loud they are hesitant and stumble over words. Sometimes they may even be so slow that they forget what the sentence is about by the time they get to the end.

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Behaviour: really bad handwriting

Your client has handwriting that is almost impossible to read and jumps all over the page. There is almost nothing the person can do to write or handwrite neatly. They simply don't seem to have the hand coordination necessary.

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Behaviour: always late

Your client is always late for meetings no matter how important.

Sometimes you feel like the client does not respect your time or does not care. You have told them not to be late, but they always are.

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