

Resolve IT: Emergency scenarios – chance cards

Please use different coloured paper when printing out each set of cards to help learners distinguish between the sets when playing the game.

Ambulance crew's pagers not working

Mobile Data Terminal (MBT) in ambulance breaks down

**Thick fog in area of incident – GPS
signal cannot get through**

**Air ambulance crew wants to know
what the visibility is like at the
hospital landing site**

**Computer network in control room
breaks down**

**Major incident nearby – no
ambulances available locally**

**Telephony failure – cables to control
centre damaged during road works**

**Dispatcher cannot remember how to
use some of the software**

**Database corruption – call takers
cannot set up incident records**

**Satellite navigation in the ambulance
is not working**

**Electrical failure at control centre –
no computers working**

**Ambulance crew need to check a
medicine that the patient takes**

**Dispatchers cannot track
ambulances mapping screens have
frozen**

Traffic jam on main route to hospital

Radio mast damaged VHF radios not working