

Resolve IT: Emergency scenarios – chance cards

Please use different coloured paper when printing out each set of cards to help learners distinguish between the sets when playing the game.

Ambulance crew's pagers not working

Mobile Data Terminal (MBT) in ambulance breaks down

Thick fog in area of incident – GPS signal cannot get through

Air ambulance crew wants to know what the visibility is like at the hospital landing site

Computer network in control room breaks down

Major incident nearby – no ambulances available locally

Telephony failure – cables to control centre damaged during road works

Dispatcher cannot remember how to use some of the software

Database corruption – call takers cannot set up incident records

Satellite navigation in the ambulance is not working

**Electrical failure at control centre –
no computers working**

**Ambulance crew need to check a
medicine that the patient takes**

**Dispatchers cannot track
ambulances mapping screens have
frozen**

Traffic jam on main route to hospital

Radio mast damaged VHF radios not working